**Accessibility Progress Report – 2025**

**Connectall Communications Ltd.**
Published: June 1, 2025
Reporting Period: June 1, 2024 – May 31, 2025

**1. Introduction**

Connectall Communications Ltd. is committed to accessibility and the removal of barriers for persons with disabilities. This is our first annual progress report under the Accessible Canada Act, based on our Accessibility Plan (2024–2027).

**2. Contact & Feedback Information**

**Accessibility Contact:**

* **Title:** Business Partner
* **Address:** 2-4707 Christie Drive, Beamsville, Ontario, L3J 0T5
* **Phone:** (905) 383-2282
* **Email:** cbrain@connectall.ca

**Accessible Formats:**
This report is available in accessible formats (e.g., large print, audio) upon request.

**3. Actions Taken to Implement the Accessibility Plan**

As a developing organization, we have made modest initial progress toward implementing our Accessibility Plan during the first year:

* Began reviewing recruitment and onboarding practices with accessibility in mind.
* Maintained our commitment to offering workplace accommodations as needed.
* Assigned internal responsibility for tracking accessibility-related progress.

Some planned actions were delayed due to limited internal resources but remain priorities for 2025–2026.

**4. Summary of Feedback Received**

Between June 2024 and May 2025, no formal feedback was received through our accessibility feedback channels.

We continue to welcome and encourage feedback from employees and stakeholders on barriers or improvements.

**5. Consultation with Persons with Disabilities**

No one self-identified as having a disability during this period. We remain committed to ensuring that individuals with disabilities feel safe and supported in sharing feedback and will continue to seek opportunities for engagement in future reporting periods.

**6. Next Steps**

While progress in year one was limited, our focus for the coming year includes:

* Launching awareness training on workplace accessibility.
* Completing a high-level review of our office environment for physical or communication barriers.
* Responding to accessibility feedback as it is received.

**7. Compliance Notes**

* This progress report was published on June 1, 2025, on <https://www.connectall.ca/>.
* Notification was submitted to the Accessibility Commissioner via the My Accessibility Portal.
* Accessible formats of this report are available upon request.